

# Action Star (U.S.A.) Inc.

13885 Redwood Ave, Chino, CA 91710  
Tel: 909-902-6999 Fax: 909-627-5666

## RMA REQUEST FORM

Company : \_\_\_\_\_ Customer ID : \_\_\_\_\_

Address : \_\_\_\_\_ City : \_\_\_\_\_ State : \_\_\_\_\_ Zip : \_\_\_\_\_

Shipping Address if different from above :  
\_\_\_\_\_

Phone : \_\_\_\_\_ Fax : \_\_\_\_\_

Contact : \_\_\_\_\_ e-mail : \_\_\_\_\_

ITEM NO.	REASON	SERIAL NO.	INVOICE NO.	INVOICE DATE

### RAM POLICY

1. Please fill out the RMA form and fax it back at (909)627-5666.
2. RMA number is required before RMA processing and returning products.
3. Warranty is valid from the date of original sales invoice issued.
4. Full credit within 30 days, otherwise replacement only.
5. RMA no cross shipping.

RMA NO. \_\_\_\_\_ DATE ISSUE : \_\_\_\_\_